




- Fridays' Swyx Tip
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## Fridays' Swyx Tip

 A group blog by Mirjam Baumberger in General



### Fridays' Swyx Tip #15: Auto Redial



Entry posted by Tom Wellige December 13, 2019

573 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is offline, this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 07.05.2009 23:39

Dear Swyx Users

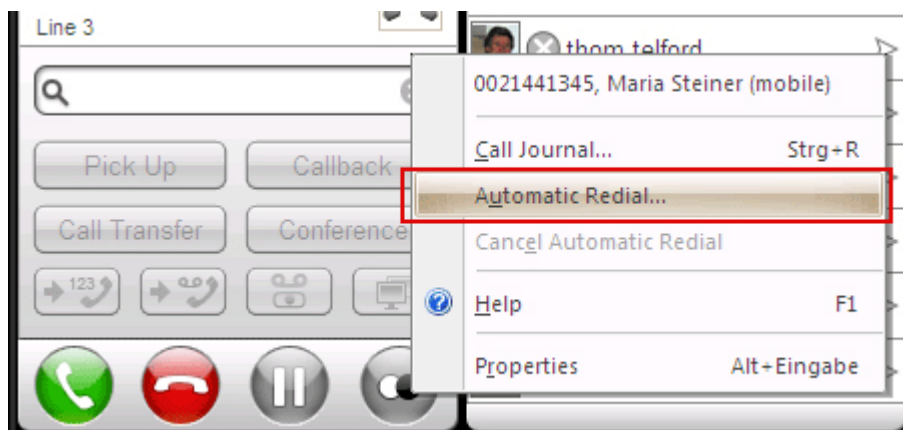
If you try to call company X and they return an engaged signal but you have to talk to company X ASAP, you can make use of Swyx Automatic Redial function!

This feature redials a busy number till it gets through. The user is free to concentrate on his work while the system is trying a busy number. This is how you activate "Automatic Redial" on your SwyxIt! soft phone:

1. Click with the right mouse button on the Redial button.  
The shortcut menu will appear.



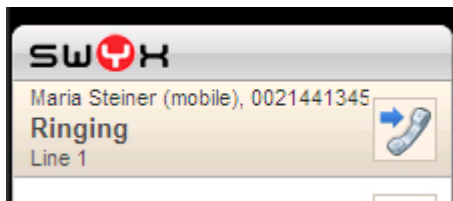
2. Click on "Automatic Redial...".



3. Enter the number of company X you want to redial and set timeout in seconds




4. Once you have click on Start , the redial button will change color and the soft phone starts dialing automatically.



Have a good weekend and happy Swyxing...

Regards  
Mirjam

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